



Prathama UP Gramin Bank  
Head Office- Moradabad  
Complaint Cell, Inspection Department

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The Bank is providing information to the citizens on his applications under Right to Information Act, 2005. Therefore, the status of applications received as on 31<sup>th</sup> March, 2025, is presented for the perusal of the Citizens-

### Status of RTI Applications as on 31<sup>st</sup> Mar, 2025

#### 1. RTI Application Summary

Status	2023-24	2024-25
Received	198	208
Disposed	198	193
Allowed	131	119
Disallowed	67	74
Pending	0	15

#### 2. Disposal Efficiency

Timeline	FY 2023-24	FY 2024-25
Within 20 Days	111	107
Above 20 and within 30 Days	87	86
Beyond 30 Days	0	0
Average TAT (Days)	<b>18.92</b>	<b>20.69</b>

#### 3. RTI by Subject (FY 2024-25)

Subject	Received	Disposed	Allowed	Disallowed	Pending
Account Details	37	35	13	22	2
Staff Details	7	6	2	4	1
Guidelines/Complaints	76	73	45	28	3
HR Issues	88	79	59	20	9
Total	208	193	119	74	15

#### 3. RTI Appeals

Appeal Type	2023-24	2024-25	Allowed	Disallowed	Pending
1st Appeal	71	63	10	47	6
2nd Appeal (To CIC)	17	15	3	12	0
Total	88	78	13	59	6

All applications and appeals have been handled as per the RTI Act, 2005 and Regular reviews are conducted by the Competent Authority.